



## ALS – Open for Business (3 April 2020)

ALS would like to acknowledge and support the continuing advice as provided by both State and Federal governments relating to Coronavirus.

**We continue to update clients that all our Life Science laboratories nationally remain open, and at full capability and capacity. For work received, we are providing a business as usual service to clients.**

ALS is continuing to monitor WHO, CDC, and relevant state/country level advice. Our strategy remains committed to 'Prevention, Restriction, and Continuity'. We appreciate that the situation is developing rapidly and consequently we will keep our plans under constant review. Thank you for your continued support during these changing and challenging times.

With the **Easter Period** approaching we would like to advise clients that ALS will remain open throughout, except for the statutory holidays (Friday 10 April through Monday 13 April). Clients with time critical testing requirements leading up to and through the Easter period, are encouraged to discuss these with their ALS Client Service contacts. ALS laboratories currently have capacity to accommodate urgent turnaround time requests, with more than 93% of urgent (i.e. 1-3 day turnaround) requests accepted and delivered on over the past week.

If you require any further information, please contact your local ALS business manager.